

“It Makes Sense”

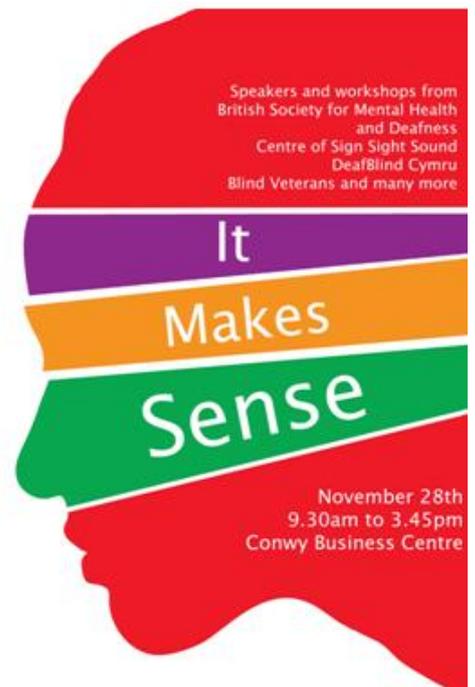


All Wales Sensory Loss Conference 2019

Thursday 28th November 2019

Conwy Business Centre, Llandudno Junction, LL31 9XX

Event hosted by the Patient and Service User Experience Team, BCUHB



Croeso / Welcome

Cynhadledd Gwneud Synnwyr 2019

Eleni mae Bwrdd Iechyd Prifysgol Betsi Cadwaladr (BIPBC) wedi cael eu dewis i gynnal y Gynhadledd "Mae'n Gwneud Synnwyr", sy'n ddigwyddiad lansio cenedlaethol ar gyfer mis Ymwybyddiaeth Nam ar y Synhwyr. Mae'r gynhadledd yn agored i aelodau'r cyhoedd, gweithwyr proffesiynol gofal iechyd, sefydliadau'r trydydd sector ac unrhyw un sy'n trin unigolion neu grwpiau sydd â nam ar y synhwyr, yn cefnogi neu yn gofalu amdanynt.

Mae'r digwyddiad yn darparu cyfle cyffrous a anrhydeddus i ddathlu cyraeddiadau pobl sydd â nam ar y synhwyr i gael mewneledd i'r heriau ceir o ran cael mynediad at wasanaethau gofal iechyd, ac i ddangos yr ymchwil diweddaraf. Nod y gweithdai yn y prynhawn yw darparu dull rhyngweithiol i rannu arfer effeithiol ac i ddysgu gan eraill. Yn ystod y gynhadledd, bydd Jackie Hughes (Aelod Annibynnol ar gyfer Nam ar y Synhwyr) yn llofnodi Addewid Iaith Arwyddion, Cymdeithas Fyddar Prydain ar ran BIPBC.

It Makes Sense Conference 2019

This year Betsi Cadwaladr University Health Board (BCUHB) has been chosen to host the annual It Makes Sense Conference, which is the national launch event for Sensory Loss Awareness Month. The conference is open to members of the public, health care professionals, third sector organisations and anyone who treats, supports, or cares for individuals or groups that have a sensory loss.

The event provides an exciting and prestigious opportunity to celebrate the achievements of people with sensory loss and gain an insight into the challenges that they experience in accessing health care services, and to showcase the latest research. The afternoon workshops aim to provide an interactive approach to sharing effective practice and learning from others. During the conference, Jackie Hughes (Independent Member for Sensory Loss) will sign the British Deaf Association's British Sign Language commitment on behalf of BCUHB.



It Makes Sense

SENSORY LOSS AWARENESS MONTH



Gwneud Synnwyr

MIS YMWHYBYDDIAETH COLLED SYNHWRAIDD

AGENDA

Dydd Iau, 28 Tachwedd 2019
Canolfan Fusnes Conwy, Junction Way,
Cyffordd Llandudno LL31 9XX

09:30	Cofrestru
10:00	Croeso - Fideo – Vaughan Gething, Gweinidog Iechyd dros Gymru a Deborah Carter, Cyfarwyddwr Cyswllt Sicrwydd Ansawdd, BIPBC
10:15	Paul Redfern and Roger Hewitt - British Society of Mental Health and Deafness (BSMHD)
10:45	Sarah Thomas – COS
11:05	Christopher Shank – Prifysgol Bangor Papur Ymchwil
11:20	Michael Wycherley - DeafBlind Cymru
11:40	Miriam Jones - Vision Support
12:00	Billy Baxter, Cyn Filwyr Dall
12:30	Cinio
13:30	Gweithdai <ul style="list-style-type: none"> • British Society for Mental Health and Deafness • Sesiwn Blasau - COS – BSL • Cŵn Tywys ar gyfer Pobl Dall • Cyn Filwyr Dall • Cymdeithas Genedlaethol i Blant Byddar <p>Bydd pob gweithdy yn 25 munud o hyd gyda 5 munud ar gyfer newid drosodd. Ail adroddir hyn 4 gwaith a gellir dewis y gweithdai i fynychu ar y diwrnod.</p>
15:30- 15:45	Arwyddo'r ymrwymiad BSL gan BIPBC a Sylwadau Cloi



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Gwneud Synnwyr

MIS YMWYBYDDIAETH COLLED SYNHWRAIDD

AGENDA

Thursday, 28 November 2019
Canolfan Fusnes Conwy Business Centre, Junction Way,
Llandudno Junction LL31 9XX

09:30	Registration
10:00	Welcome Video – Vaughan Gething, Health Minister for Wales Deborah Carter, Associate Director of Quality Assurance, BCUHB
10:15	Paul Redfern & Roger Hewitt- British Society of Mental Health and Deafness (BSMHD)
10:45	Sarah Thomas – Centre of Sign-Sight-Sound
11:05	Dr Christopher Shank - Bangor University research paper
11:20	Michael Wycherley - Deafblind Cymru
11:40	Miriam Jones - Vision Support
12:00	Billy Baxter & Nichola Clough, Blind Veterans UK
12:30	Lunch
13:30	Workshops <ul style="list-style-type: none">• British Society for Mental Health and Deafness• COS – BSL Taster Session• RNIB• Blind Veterans• The National Deaf Children's Society <p>Each workshop last 25 minutes with a 5 minute change over. This is repeated 4 times in a round robin fashion and delegates can chose on the day which workshops to attend.</p>
15:30 - 15:45	Signing of the BSL pledge by BCUHB and Closing Address



Vaughan Gething AM

Cabinet Secretary for Health and Social Services



Vaughan Gething was born in Zambia and brought up in Dorset. He was educated at Aberystwyth and Cardiff universities, and is married to Michelle. Vaughan is a largely retired cricketer and a fan of both rugby and football.

Vaughan was a solicitor and former partner at Thompsons. He is a member of the GMB, UNISON and Unite unions, and was the youngest ever President of the TUC in Wales. He has previously served as a county councillor and school governor. He has also been a community service volunteer –supporting and caring for a student with cerebral palsy, and is former president of NUS Wales.

Between 1999 and 2001, Vaughan worked as a researcher to former AMs Val Feld and Lorraine Barrett. Between 2001 and 2003, Vaughan was the chair of Right to Vote –a cross-party project to encourage greater participation from black minority ethnic communities in Welsh public life. Vaughan is a member of the Co-operative Party.

In June 2013 Vaughan was appointed Deputy Minister for Tackling Poverty. In September 2014, Vaughan was appointed Deputy Minister for Health. In May 2016 he was appointed Cabinet Secretary for Health, Well-being and Sport. Vaughan was appointed Cabinet Secretary for Health and Social Services on 3 November 2017.

GUEST SPEAKERS

Paul Redfern

General Secretary – BSMHD



Paul is Currently General Secretary for the British Society for Mental Health and Deafness and Facilitator for the Truth Project (part of the Independent Inquiry into Child Sexual Abuse). Paul previously worked for the British Deaf Association as a Senior Community Development Manager.

Paul has worked in Swaziland as an Institutional Development Officer and is author of Teach Yourself BSL. He was also Chief Executive for Richmond Advice and Information on Disability.

Qualifications - Masters in Public and Social Administration, Masters in Voluntary Administration, Certificate in Counselling skills, Diploma in Social Work and Supports Derby County.

Roger Hewitt

Advisor & Consultant - BSMHD

After a lengthy career in Public Relations with an International Chemical Company, Roger took early retirement to dedicate to disability Issues.

Since then, Roger has been passionately involved with many diverse accessibility projects; including the Department of Transport, Transport for London, NHS, and the 2012 Olympics. He project managed the Department of Health Opportunities for Volunteering grant applications to organisations for the deaf through the United Kingdom Council on Deafness (UKCOD) before becoming General Secretary to The British Society for Mental Health and Deafness (BSMHD) in 2008.

Although Roger handed over his role as General Secretary at BSMHD to Paul Redfern in the spring of 2019, he continues with the Community Fund “Hear Deaf Mental Health in Wales” project as an advisor & consultant.

Sarah Thomas

Operations Manager, Centre of Sign-Sight-Sound



Sarah Thomas is the Operations Manager at the Centre of Sign-Sight-Sound, an organisation supporting people with a Sensory Loss based in Colwyn Bay.

She started to learn British Sign Language in 1995 whilst working for the Benefits Agency when a profoundly deaf person came into the office and had no one able to communicate with them. She

discovered that she really enjoyed the language and found many friends within the community so actively began looking for a job that would enable her to work within that area. Sarah started working for North Wales Deaf Association in the autumn of 2000 as a part time communicator and part time advocate.

During the last 19 years Sarah has witnessed the organisation grow from strength to strength, change its name but not its ethos of working with and for the community of North Wales to bring new and exciting services to the region.

On a personal note, Sarah has moved on from communicating and advocacy into management, working to strengthen the organisation and their relationship with the wider Sensory Loss Community.

Dr Christopher C Shank

Bangor University



Dr Christopher Shank is a linguist and a faculty member at Bangor University. After receiving his PhD in Linguistics in the US, he worked in Belgium and Germany. His research focuses on language variation, use and change in both synchronic and diachronic contexts. He also works in the field of bilingualism and specializes in bilingual and multi-lingual identity construction, (re) construction, representation and performativity in signed and spoken languages.

Dr Shank will be presenting his research paper titled – Health and Wellbeing for Deaf Communities in Wales: Scoping for a Wales-Wide Survey.

Miriam Jones

Vision Support



Miriam is the Operations Manager for Vision Support. She has worked for the organisation since 2000. Previously working for the Ministry of Defence both locally and overseas, Miriam later graduated in fine art specialising in jewellery and metal work and began her time with Vision Support as a volunteer co-ordinator running art groups in Wrexham for people with vision impairment.

Miriam's role developed following training in Rehabilitation Studies in Vision Impairment at Birmingham's Central University. As a rehabilitation officer she worked within several sensory teams at Wrexham, Denbighshire and Flintshire social services, later managing Vision Supports rehabilitation team in North Wales.

Miriam now heads the Digital Inclusion team, leads on access auditing and awareness training for Cheshire and North Wales and manages various community projects.

Michael Wycherley



DeafBlind Cymru

Michael is originally from an architectural background and has also worked for the Department of Work and Pensions (DWP) and also the private sector in employment services.

He has worked for Deafblind UK for 10 years, in various roles - originally tasked with setting up and delivering a Lottery-funded home and social befriending project, which still continues as one of their nationwide services.

Michael's current role as Head of Regional Services for the UK encompasses everything from service design and development, delivery planning and strategy, partnership development, staffing and HR to marketing, budgeting and of course, funding.

Billy Baxter

Blind Veterans UK



Rebuilding
lives after
sight loss



A former Royal Artillery staff Sergeant, Billy lost his sight in 1997 after contracting a virus in Bosnia. Billy, who was tasked with finding evidence of war crimes, contracted the virus while he and his colleagues were exhuming a mass grave in the war-torn country.

He says: "I simply couldn't accept losing my sight and tried to hide it from friends and family as much as possible. I couldn't believe that anyone else would understand what I was going through.

"It took quite a while before I was convinced to start receiving support from Blind Veterans UK, or St Dunstan's as it was known then. I went for a week at the charity's Brighton centre to be assessed and it saved me. I'll never forget coming home afterwards and hearing my wife say 'we've got our Billy back'".

"The most important things Blind Veterans UK did for me was showing me that life doesn't stop when you lose your sight as well as that there would always be support there for me and my family."

Since he started receiving support in 2000, Billy has ridden in a motorbike stunt team, appeared

on Top Gear, taken a National Diploma Performing Arts course, received the Adult Learner of the Year award, carried the Olympic torch, become the only blind Town Crier in the UK, competed at the Pace Sticking World Championships, broken the world record for fastest blind motorcyclist and is the only blind motorcyclist to have completed a lap of a GP circuit.

He now works at our Llandudno centre as one of the Rehabilitation and Training Liaison Officer helping other veterans with sight loss regain their independence and take the same difficult first steps that he did 17 years ago.

Patient & Service User Experience Team

Betsi Cadwaladr University Health Board



Today's event was organised by the Patient & Service User Experience Team from Betsi Cadwaladr University Health Board.

The Team work with patients, patients groups and carers in acute and community hospitals, and use peoples feedback, comments and suggestions to help to improve the hospital service. By encompassing experiences from patients and the public in the Health Boards work, we aim to change and improve the way care and services are delivered.

The team aims to:

- Give swift and early resolution to any experience that may affect a patient
- Involve and engage with a wide range of service users, the general public, groups, services and stakeholders to create an open relationship with the Health Board
- Support people to access health information and resources in a variety of mediums and formats and use information to make informed decisions
- Create closer working relationships across the Board, and between Departments to promote the work of the Patient Experience and Community Involvement Team, educating staff on the key principles of involvement, information and empowerment

If you would like more information about the Patient & Service User Experience Team, which includes the Patient Advice & Liaison Support Service (PALS) or would like to work with the team in some way. You can contact them by email:

Email: BCU.patientexperience@wales.nhs.uk